



"Where it's cool to drool"

Dog Day Care Enrolment Form

Please complete and return to us via email to [info@dogshq.com.au](mailto:info@dogshq.com.au)

**Parent Details**

First Name \_\_\_\_\_ Surname \_\_\_\_\_  
Address \_\_\_\_\_  
Suburb \_\_\_\_\_ Post Code \_\_\_\_\_  
Home Phone \_\_\_\_\_ Mobile \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone \_\_\_\_\_  
Email \_\_\_\_\_

**Emergency Contact**

First Name \_\_\_\_\_ Surname \_\_\_\_\_  
Home Phone \_\_\_\_\_ Mobile \_\_\_\_\_

**Veterinary Details**

Vets Name \_\_\_\_\_ Practice \_\_\_\_\_  
Phone \_\_\_\_\_ Mobile \_\_\_\_\_  
Address \_\_\_\_\_  
Suburb \_\_\_\_\_ Post Code \_\_\_\_\_

**Dog Details**

Name \_\_\_\_\_ DOB \_\_\_\_\_ Gender  Female  Male  
Age \_\_\_\_\_ Breed \_\_\_\_\_  
Size \_\_\_\_\_ Colour \_\_\_\_\_





"Where it's cool to drool"

## Procedures, Vaccinations and Health

Desexed  Yes  No  
Microchip  Yes  No  
C5 Vaccination  Yes  No **Renewal Due Date:**  
Flea Prevention  Yes  No  
Heartworm  Yes  No  
Intestinal Worms  Yes  No  
Recent illness  Yes  No  
Details **(If Yes)**

Recent Operation  Yes  No  
Details **(If Yes)**

Requires Medication  Yes  No  
Details **(If Yes)**

If Applicable, please describe any medical/health issues we need to be aware of (i.e. seizures, heart/hip problems, etc)

## History and Behavioural Traits

Did you get your dog from a rescue organisation?  Yes  No  
**If Yes**, do you have your dogs full background/history?  Yes  No  
**If Yes**, please provide details

Has your dog ever attended a Day Care facility before?  Yes  No  
**If Yes**, please provide details



info@dogshq.com.au – www.dogshq.com.au – (03) 94158885



"Where it's cool to drool"

How does your dog react to other dogs on lead?

Wary/Fearful  Aggressive  Playful  Indifferent

How does your dog react to other dogs off lead?

Wary/Fearful  Aggressive  Playful  Indifferent

How does your dog react to strangers?

Wary/Fearful  Aggressive  Playful  Indifferent

How does your dog react to young children?

Wary/Fearful  Aggressive  Playful  Indifferent

Is your dog socialised regularly with other dogs?

Yes  No

Do you allow your dog to be off-leash with other dogs?

Yes  No

Has your dog ever been in a fight or bitten another dog?

Yes  No

**If Yes,** please provide details

Has your dog ever bitten a person?

Yes  No

**If Yes,** please provide details

Does your dog react positively with dogs of all sizes?

Yes  No

**If No,** please provide details

Does your dog display any of the behaviours below:

Separation Anxiety:  Yes  No

Digging:  Yes  No

Excessive Barking:  Yes  No

Jumping:  Yes  No

Mouthing/biting:  Yes  No

Chewing:  Yes  No

Toy Possessive:  Yes  No





"Where it's cool to drool"

## Grooming

Has your dog been groomed before?  Yes  No

**If Yes**, is your dog fearful or anxious when being groomed?  Yes  No

Does your dog have any sensitive areas on their body  Yes  No

If Yes, Details:

Does your dog have sensitive skin?  Yes  No

Does your dog react to loud noises (eg hairdryer)?  Yes  No

Does your dog have their nails clipped regularly?  Yes  No

## Booking and Payment Options

Casual Booking \*- Operates on a day to day basis and places are subject to availability. Please give a minimum of 24 hours notice for casual bookings.

Permanent Bookings \* - Ongoing bookings on a weekly or fortnightly basis. You select your preferred day/s and we will guarantee a spot for your dog at Dogs HQ. Please select your preferred option:

Weekly  Fortnightly

Mon  Tues  Wed  Thurs  Fri

\*24 hours cancellation notice is required for all bookings or you may incur a \$15 charge.

### **Pass Options:**

Daily Casual Pass	1 Dog: \$55	2 Dogs: \$95
10 Day Pass **	1 Dog \$450	
20 Day Pass ***	1 Dog \$800	

\*\* Valid for 3 months from date of purchase. \*\*\* Valid for 6 months from date of purchase.

**More pass options are available for our frequent visiting friends. Please contact our staff to discuss these options.**



info@dogshq.com.au – www.dogshq.com.au – (03) 94158885



"Where it's cool to drool"

### **Client Agreement**

I request that my dog(s) be accepted into Dogs HQ Dog Day care facility and or other programs offered by Dogs HQ. I understand and agree that (please read and tick each box below):

- My dog(s) must be in good general health and that I must provide proof of current C5 vaccinations (which includes the Kennel Cough component) in order for my dog(s) to attend day care at Dogs HQ. C5 certification can be provided by your veterinarian. I must inform Dogs HQ if my dog has been infected with any communicable diseases.
- If my dog(s) requires any medication for any condition, I must supply the medications with specific written dosage instructions, in addition to this a Medicinal authorization form is to be signed by both parties at reception. In the event of illness, I authorize Dogs HQ staff to take my dog(s) to our recommended vet 'All Creatures Veterinary Hospital' at 1229 Hoddle street, East Melbourne, if emergency treatment is required. I will pay in full any vet expenses upon collection of my dog(s) from Dogs HQ.
- I must inform Dogs HQ of any known behaviour problems that my dog(s) may have, including, but not limited to, excessive barking, dominance, mounting etc. Dogs HQ uses safe and harmless corrective methods such as verbal commands, water spray and timeout rooms when reprimanding a dogs behaviour.
- All dogs at Dogs HQ must be neutered or spayed (over the age of six months) well socialized and friendly to not only other dogs but also people. Any dog found to be aggressive will not be accommodated at Dogs HQ. Any behaviour deemed dangerous or inappropriate at Dogs HQ may result in my dog(s) removal from the facility.
- All dogs must approach, enter and leave the facility on a lead at all times. All dogs must wear a collar at all times whilst attending day care at Dogs HQ.
- Dogs HQ is a cage free environment that allows dogs to interact and play directly with one another off leash under supervision. Every dog reacts differently and animals, by nature can be unpredictable and therefore present a certain level of risk. I acknowledge and understand that there are certain risks involved in Day care, including but not limited to injuries to people, property and animal. Dogs HQ staff will administer first aid if required to all minor injuries and notify me of said injury when I pick up my dog(s). I accept all reasonable risk of injury to my dog(s) that may occur in normal activities of a dog Day care environment. My dog(s)





"Where it's cool to drool"

is cared for at Dogs HQ without liability for loss or damage from disease, theft, fire, escape, injury or harm to persons, other dogs, or property.

- In case of emergency or for the use of the Canine Cab service, I recognise the risks of injury that accompany said transport to and from the facility or any other necessary location.
- I understand that Dogs HQ operating hours are from 7.30am to 6.30pm. If I do not pick up my dog(s) by 6.30pm there will be a late fee charged for every 15 minutes or part thereof after 6.30pm.
- I accept that Dogs HQ fees are to be paid in advance or on arrival of a scheduled visit.
- I accept that I must pre-book my dogs attendance at Dogs HQ by 5.00pm the previous day. I understand that a "no show" or cancellation without 24 hours notice may incur a \$15 charge.
- I hereby release Dogs HQ from any liability or claim for injury or loss associated with my dogs attendance and participation at Dogs HQ.
- I acknowledge that all photographic images or digital recordings taken of the facility, dogs, customers and staff, together with their prints and their copyrights therein are the property of Dogs HQ. I authorise Dogs HQ to reproduce/alter the images, in print or electronic format without compensation to me and I waive the right to approve the finished image.
- I certify that I have read and understand this agreement. I accept all the terms and conditions of this agreement. I have completed the Dogs HQ enrolment form to the best of my knowledge and will notify Dogs HQ immediately of any changes to the information I have provided.

Signature of Dog Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Print Full Name: \_\_\_\_\_



info@dogshq.com.au – www.dogshq.com.au – (03) 94158885